

OBERAMMERGAU 2020

CASTLES, ALPS & PASSION PLAY

August 22-29, 2020

With optional pre-trip

VIKING RIVER CRUISE

Budapest to Nuremberg via Vienna

August 15 - 23, 2020

Terms and Conditions

The *Compass Oberammergau 2020: Castles, Alps & Passion Play with optional pre-trip Viking River Cruise* (hereinafter “*Oberammergau*” and/or “*Cruise*”) is developed and organized by Compass International, Inc. (a non-profit, non-denominational ministry) hereinafter referred to as “*Compass*.”

Please read the following *Terms and Conditions* in their entirety—it’s important to know all the details, payment dates and coverage. **Payment due dates and cancellation fees are structured to match those incurred by Compass for the trip.** And because the Oberammergau producers require some payments one year in advance, the payment due dates are earlier than normal.

Smoking

Oberammergau + Cruise is a smoke-free trip for all passengers in the common areas of the hotels, site visits, buses and cruise ship. This also includes hotel rooms, halls, dining rooms and meeting rooms. Smoking outside the hotels and in certain established smoking areas is permissible.

Name Changes

Participation in this trip is limited to persons whose payment and contract have been received by *Compass*. Note that you must sign up for both *Oberammergau* and *Cruise* separately, each having its own deposit. Name changes are not allowed unless previously approved by *Compass*. Circumstances prohibit transfer of participation to passengers other than those to whom the original registration was made unless approved by *Compass*.

Proper Documentation

All members of this trip must carry passports valid for at least six months beyond the scheduled date of return to the United States. Therefore your passport must be valid through February 29, 2021, or longer if you choose to extend your trip. Also, document requirements may vary depending on your citizenship. No visa is required for Europe for U.S. citizens. Non-U.S. passport holders may be required to obtain other visas for certain countries and are personally responsible for determining what is needed

and securing such permits/visas. Passengers denied boarding of planes and/or entrance into countries due to missing or improper documentation will not be the responsibility of *Compass*.

Air Tickets

All trip air tickets are valid only for the dates booked and names indicated on documents. There can be substantial penalties incurred if schedules are changed once issued. Air ticket schedules are purchased for you after the first half-payment has been received by *Compass*. We recommend booking your air with our travel agent ASAP as the best times, routes and prices are best if booked early.

Limitations

This is a private trip. *Compass* reserves the right to decline, reject, or retain any member as a participant in this trip at any time for any reason. The air carrier(s), group operators, Viking and *Compass* reserve the right to substitute equipment and properties, to add or delete en route stops at their discretion with or without notice. The hotels, ground operators and other vendors used by *Compass* reserve the right, in special circumstances, to substitute accommodations and/or transportation of similar or better quality without penalty.

Baggage

Compass cannot be held responsible for delay, loss, or

damage to baggage. Travelers are encouraged to check their *Compass Travel Tips* booklet to find ways to reduce the likelihood, or minimize the problem, of having lost or delayed luggage. Baggage restrictions apply to this trip. You are allowed to check one piece of luggage, maximum 50 lbs, one “carry-on” bag and one handbag per person. Your “carry-on” must be one piece of luggage (or handicap devices) not to exceed 22”X10”X16”, which will fit under your plane seat.

Deposits and Reservations

Your reservation cannot be confirmed until the signed registration form and a deposit of \$750 per person for Oberammergau, and a \$750 deposit for the Cruise, plus the full amount of any insurance purchased, are received. One-half of the balance off Oberammergau and one-half the balance of the optional Cruise is due August 15, 2019, or when your air tickets are booked.

The remaining balance is due November 1, 2019. The first half payment can be made earlier in order to secure the best air pricing/schedules and becomes nonrefundable from *Compass* (airline credits are usually available). Payment is due in full if registering after November 15, 2019. Your booking may be canceled if not fully paid by the due dates. Please make all checks payable to *Compass*.

Cancellation and Refunds

Due to Compass booking group reservations, the following cancellation penalties are in effect to match those incurred. In the event that you must cancel your reservation (assuming no insurance or a non-covered reason) or payments are not received by specified deadlines, refunds are made in accordance with the following schedule:

Per person cancellation fee for both Oberammergau and the Cruise (\$500 each), if notice is received:

*240 days or more prior to your departure date:

Cancellation fee is \$500 per person, plus any domestic air and insurance or add-on travel you've purchased.

* 239-150 days prior to your departure date: Cancellation fee is \$2,500 per person plus any domestic air and insurance or add-on travel you've purchased.

*149-0 days prior to your departure date: Cancellation fee is 100% of package price or deposit.

To obtain the best rates and schedule we recommend you book your air ASAP. Our agent will contact you with your air options and often large savings are realized with early booking. When air is booked, the first 1/2 of the balance is due, plus any additional domestic air charges. All payments paid then become non-refundable. We strongly

recommend purchasing travel insurance which allows cancellation for covered reasons.

Refunds and Problems

Unused Trips: No refund will be made for any transportation, accommodations or services included in the trip price which you, by your choice, do not use. We recommend you use the *Compass* designated travel agent to book your domestic flights. We regret *Compass* cannot be held responsible for missed connections due to weather or mechanical problems. We strongly recommend you purchase trip insurance.

Additional Charges

Compass pays most of the trip expenses in euros. If, at the time of payments are made, the euro gains more than 5% value against the dollar, a surcharge *may* be added. (This has happened only once in our last 55 trips—\$65pp was billed at the end of the trip!) The airfare included from NYC to Munich has pre-determined budgets. If the airfare cost at the time of booking exceeds these budgets, an additional charge reflecting the difference may be added—although this has never happened in the past.

Responsibility

Compass has the responsibility of booking with airlines, hotels, condominiums, ground operators, guides, and cruise lines to provide you with these services. The carriers, hotels, cruise lines, and other suppliers providing

services are independent contractors and are not agents, employees, or servants of, or joint venturers with, *Compass* or its affiliates. All certificates and other travel documents for services issued by *Compass* are subject to the terms and conditions specified by the supplier and to the laws of the countries in which the services are supplied.

Each participant agrees not to hold *Compass International Inc.*, its employees, or trip leaders liable, in the absence of its own negligence, for any loss, act or omission, whether negligent or otherwise, of any person or firm which is to or does provide goods or services for the trip and shall have no liability to the participant for the quality of services or the condition or cleanliness of accommodations or for any transportation delay, including but not limited to liability for inconvenience, shortened vacation time, additional expense, or any other kind of damage.

Compass is not responsible for government actions, weather, mechanical breakdowns, war, terrorism, acts of nature (secularly known as “Acts of God”), or other circumstances beyond its control. (Insurance is available that covers most of these plus other coverages.) If a travel ban is imposed by the United States on any country we are scheduled to visit, another route may be substituted. In the event of delay, the airline and not *Compass*, determines delay procedures and the amenities/compensation, if any, to be offered.

Optional Trip Activities

Excursion Activities: Trip participants may choose to engage in various activities including, but not limited to, swimming, jogging, water sports, horseback or camel riding, car rental traveling, shipboard activities and other “activities”; participants are hereby notified that these activities may be dangerous and may result in a serious injury and that participation in these activities shall be at the participant’s own risk. *Compass* shall not be liable for any injuries sustained by trip participants that are a result of participants engaging in such activities.

Travelers Who Need Special Assistance

Compass must be advised of a participant’s special requirements at the time of booking and we will make every effort to accommodate special requests, but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. Note: It is possible that *Compass* or its suppliers may have to deny planned activities if prior notification of special need is not given. We regret that, due to the nature of the planned itinerary, we cannot guarantee full participation to a member whose physical needs cannot be met. However, the average age of participants on past trips is 60 and roughly 98% enjoy full participation at each site.

Major Changes

“Major changes” consist only of changes in the trip’s departure city and/or departure dates by more than 72 hours, hotel substitutions of lower quality, or a price increase exceeding 10 percent of the trip price occurring 21 or more days before departure. In such cases Compass shall notify participant(s) within 14 days after first knowing of such change, but in any event at least 21 days before scheduled departure. If Compass first learns of a major change less than 21 days before scheduled departure, *Compass’* liability is limited to a full refund excluding insurance paid.

In a worse-case scenario (has never happened, PTL!), the governing laws of the State of Idaho shall prevail and any dispute will be resolved in the City of Coeur d’Alene by means of arbitration. The prevailing party of any dispute will be entitled to recuperate pertinent legal fees and costs from the other party.

Brochure Validity

The current posted *Terms & Conditions* on compass.org cancels and supersedes any previous publication or advertisement to this trip. The most current brochure or terms and conditions may be viewed and/or downloaded at www.compass.org.

Trip Insurance

We highly recommend that you purchase trip insurance.

The coverage includes sickness, death or accident of immediate family or traveling companion, trip interruption, and lost baggage. It covers pre-existing conditions if you purchase it when you first sign up for your trip. Check “Trip Insurance” on your registration form for a quote. If you accept the quote, you will receive a complete policy in the mail after you register.

To register, simply fill out and sign the registration form and return it to *Compass* via fax, mail or picture phone. By signing the registration sheet you acknowledge receiving and agreeing to the *Terms and Conditions* set forth below covering this trip. Any Conditions of Carriage of our suppliers are expressly incorporated into this contract.

END: Oberammergau + Optional Cruise “Terms and Conditions”

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